



## Important Domestic Human Remains Fuel Surcharge Information

October 1, 2008

Dear Funeral Directors:

Despite the increased cost of fuel over the last 18 months Continental Airlines Cargo has maintained its fuel surcharge for domestic human remains shipments at the same level as when flat-rated fuel surcharges were implemented in September, 2005.

As an unfortunate result of continued volatility in the price of fuel, effective October 15, 2008, our flat-rated, domestic fuel surcharge for human remains will increase from \$50.00 USD to \$75.00 USD. There are no changes to current formulas for calculating fuel surcharges for domestic cremated remains or international casketed or cremated remains.

Continental Airlines Cargo values your business and we trust that you will continue to call on us to provide you and your customers with the service and sensitivity that you have come to expect from Continental and our TrustCO products.

If you have any questions, please call our TrustCO desk at 877-TrustCO (877-878-7826) or our local number at 832-235-1538.

Best regards,

A handwritten signature in black ink, appearing to read "Mark Mohr".

Mark A. Mohr  
Manager, Product Development and Specialty Sales