



Tony Randgaard
Manager Cargo Marketing
P. O. Box 4607
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September 10, 2008

Dear Continental Airlines Cargo Customers:

Please be aware of the following terminal service fee adjustments, as we implement domestic storage charges for general and CMR (Confirmed Must Ride) cargo in the same structure as our import storage charges. We do not assess storage charges for QUICKPAK shipments. Please note the implementation of import service fees at Continental's U.S. and Puerto Rican facilities.

New U.S. Domestic Cargo Storage Charge and Import Service Fees Effective October 1, 2008:

- **U.S. Domestic Storage Charges** CO will charge USD \$0.08 per pound (actual weight) per day subject to a minimum charge of \$25. The charge applies for shipments that are not recovered from the warehouse within 96 hours (4 days) after 12:01 a.m. of the day following arrival (of all pieces at destination). The free period is not extended for weekends or holidays; and does not require notification of arrival. Domestic storage charges are applicable for general and CMR shipments transported within the fifty United States and Puerto Rico.
- **U.S. Import Service Charges** CO will charge USD \$25.00 per air waybill for providing assistance and/or facilities for Customs examination and presenting documentation to Customs for clearance. In the event, the air waybill includes more than one house air waybill, the charge will be assessed upon each consignee's house air waybill. Exception: When the entire shipment is being released in one lot to a consignee or his agent in order to accommodate an in-bond warehouse transfer, CO will assess a single charge of USD \$25.00. This fee does not apply to QUICKPAK shipments.

U.S. Terminal Service Fee Changes That Took Effect February 1, 2008:

- **U.S. Import Storage Charges** CO charges USD \$0.18 per kilogram (actual weight) per day subject to a minimum charge of \$25. The charge applies for shipments that are not recovered from the warehouse within 96 hours (4 days) after 12:01 a.m. of the day following arrival (of all pieces at destination). The free period is not extended for weekends or holidays; and does not require notification of arrival. For consolidations that are picked up at the house air waybill level, minimums and storage rates will be applied based on actual weight of the individual house air waybill.
- Storage charges do not apply to QUICKPAK shipments.
- Import service fees do not apply to QUICKPAK shipments.

Changes in U.S.-Origin Dangerous Goods Fees That Took Effect February 1, 2008:

- **International Shipments** both Freight and QUICKPAK from the Fifty United States and Puerto Rico, to all international destinations. A new flat fee of \$100 USD is in effect per master air waybill. **Note** - No change at this time to the fees charged from other origination points.
 - **Exceptions** – no fee for is required for:
 - **ICE** – Carbon dioxide, solid (dry ice)
 - **RDS** – Biological substance, Category B (UN3373)
 - **RRE** – Excepted Packages of Radioactive Materials
 - **REQ** – Dangerous Goods in Excepted Quantities

- **Domestic Shipments Containing Dangerous Goods** both Freight and QUICKPAK for travel within the Fifty United States and Puerto Rico. A new flat fee of \$50 USD is in effect per master air waybill.
 - **Exception for cargo shipments** – \$25.00 per MAWB for:
 - **ICE** – Carbon dioxide, solid (dry ice) any amount
 - **Exceptions** – no fee for is required for:
 - **ICE with QUICKPAK (QPK) shipments** – Carbon dioxide, solid (dry ice)
 - **RDS with QPK and cargo** – Biological substance, Category B (UN3373)
 - **RRE with QPK and cargo** – Excepted Packages of Radioactive Materials
 - **REQ with QPK and cargo** – Dangerous Goods in Excepted Quantities

Please inform your staff handling U.S. imports and terminal charges, about this new policy. Please feel free to contact our Cargo Customer Service Center with any questions: toll free U.S./Canada at 800-421-2456. We appreciate your support and look forward to working together with this improved fee policy.

Sincerely,

A handwritten signature in black ink that reads "Tony Rangaard". The signature is written in a cursive, flowing style.

Tony Rangaard
Manager Cargo Marketing